

821 Collision, LLC

Lifetime Warranty

821 Collision provides a lifetime warranty for all repairs done to your vehicle relating to the repairs on the repair order listed below. The warranty applies to all items included on your Final Bill for as long as you own the vehicle. This warranty includes defects in workmanship or parts-to the extent of the respected part manufacturers warranty. **821 Collision** will assist you in handling the claims of other manufacturers parts installed on your vehicle during the repair process. We guarantee that all parts used in the repair of your vehicle are new OEM parts unless specified on your repair order.

821 Collision warrants the paint applied during the repair against fading, peeling, checking or blistering providing the refinishing was done on a new OEM part or over the original factory applied finish.

821 Collision will repair any defect or replace any item found to be defective or of inferior quality or workmanship at our facility at no charge to you. In the event of a claim, the management of **821 Collision** must be notified of the issue so it can be confirmed and corrected in a timely manner. Additionally, this written warranty must be presented along with the original repair order. No warranty work will be authorized without prior review and authorization by the management of **821 Collision**.

Damage caused by abuse, misuse, neglect, accidents, vandalism or theft, exposure to the elements, paint chips from normal driving, normal wear and tear and rust are excluded from this warranty.

821 Collision shall not be responsible for loss of use or any other expenses, charges or damages directly or indirectly relating to any warranty claim. This warranty is not transferrable.

Customer name _____ Repair order number _____

821 Collision representative _____ Date _____

